

Name: _____

Agency/Organization: _____

Phone: _____

Address: _____

email: _____

To obtain more information on any one of the services or products offered by ITS, contact us at crm@utah.gov, or by calling the ITS Help Desk at 1-800-678-3440, and ask for more information on one of the items listed.

DIVISION OF INFORMATION TECHNOLOGY
SERVICES

6000 State Office Building
Salt Lake City, UT 84114
Phone: 801-538-3440
FAX: 801-538-3622

ITS CUSTOMER SUPPORT
801-538-3440 OR 800-678-3440
<http://its.utah.gov/services/support/helpdesk.htm>

ITS INTERNET SITE
<http://its.utah.gov>



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ITS Products & Services 2005



Technology for a New Day

**Indicate which products/
services you would like to
learn more about.**

Application and Web Development

- ☐ Application Development
- ☐ Web Development and Design
- ☐ Multimedia Services

Communication Sites

- ☐ Rack Space
- ☐ Tower Space
- ☐ Maintenance

Customer Support Services

- ☐ Help Desk
- ☐ Asset Management
- ☐ LiveChat

Data and Voice Cabling

Data Network Products

- ☐ Wide Area Network
- ☐ Dial-up
- ☐ DSL
- ☐ ISDN
- ☐ Data Circuits and Connections

Data Storage and Backup

- ☐ Raw Enterprise Disk Storage
- ☐ Mainframe Tape Storage
- ☐ Tivoli Backup/Restore Services

Database services

- ☐ ADABAS
- ☐ DB2
- ☐ Oracle
- ☐ Database Management Services
- ☐ JDBC

Desktop/LAN and Server Management

- ☐ Desktop/LAN Management
- ☐ Office Equipment Maintenance
- ☐ Ogden Regional Center Desktop/
LAN and Server Management
- ☐ Provo Regional Center Desktop/
LAN and Server Management
- ☐ Server Management
- ☐ Software Resale
- ☐ Managed Groupwise Email
- ☐ Managed Novell File and Print
Services

Directory and Authentication Services

- ☐ UMD
- ☐ Login.utah.gov

Mainframe Services

- ☐ Mainframe Hosting

Microwave Products

- ☐ Microwave Circuits
- ☐ Microwave Technician Service

Open Systems Hosting

- ☐ Co-located Hosting
- ☐ Dedicated Hosting
- ☐ Managed Hosting Services

- ☐ Shared iPlanet Hosting
- ☐ Shared Websphere Hosting
- ☐ Shared UNIX Hosting
- ☐ Shared Static Hosting

Printing Services

- ☐ Volume Printing
- ☐ Electronic Forms
- ☐ Address Cleansing
- ☐ Automated Report Distribution

Vehicle Equipment

- ☐ Vehicle Installation
- ☐ Vehicle Equipment Repair

Voice Products

- ☐ Basic Telephone Service
- ☐ Additional Telephone Service
- ☐ Call Management System
- ☐ Telephone Sets and User Guides
- ☐ Toll-free (1-800) Service
- ☐ Voice Circuits

Video Products

- ☐ Video Conferencing

Wireless Network Products

- ☐ Wireless LAN
- ☐ Mobile Data
- ☐ Dispatch Centers
- ☐ State Repeater System
- ☐ Radio Technician Service
- ☐ Law Enforcement System

